



First Class Online Links

As part of your First Class software account you have access to numerous online links that serve various purposes.

From online bookings to enquiry forms your online links can be easily accessed by entering your slug (your company identifier) within the correct URL format.

Below is an overview of all online links available as part of your First Class account including the specific URLs to use to access these links.

Your organisation slug

Your slug is typically the name of your organisation.

Your custom slug can be found within your account settings

Go to *profile*----*account settings* and look for the slug field.

Parent Portal Login

Your parent or customer portal login page is where customers can log into their portal via any web browser.

<https://parent.firstclasssoftware.io/slug>

Online Bookings

Your online booking link is where customers can view and book into classes as a brand-new customers.

Existing customers who have an account set up in First Class should log into the portal first before enrolling in classes.

However, brand-new customers can use the online booking link to enrol their children and then subsequently receive a login to the portal via email.

<https://parent.firstclasssoftware.io/slug/booking>

Weekly Schedule

The weekly schedule link is for visual purposes. This helps customers view when specific classes are available.

This is a real-time representation of your available classes.

This can be used to help customers plan suitable lesson times before proceeding with an online booking.

<https://parent.firstclasssoftware.io/slug/weekly>

Self-check-in

The self-check-in feature allows parents to record their child as present for lessons.

This feature can be set up on a tablet at your front reception to reduce the demand on reception staff when checking people in

<https://parent.firstclasssoftware.io/slug/selfcheckin>

Enquiry Form

The enquiry form allows you to capture leads from your website.

Prospects can fill in the form and an enquiry/lead will drop into First Class.

Link URL: <https://parent.firstclasssoftware.io/slug/enquiry>